

Accessing Library Resources & Services Remotely

VPN and Offsite Access:

If you are having issues with accessing library resources from offsite, you must make sure you are logged in with your Sinai credentials. The instructions on logging in are here: <https://libguides.mssm.edu/login>. The user ID is generally your last name, first initial, and a number followed by a unique password.

Password Reset:

If you need to reset your password: <https://passwordreset.mountsinai.org/pmuser/>.

Bookmarklet:

The Levy Resources Bookmarklet is an easy way for you to connect to our resources when you're not coming from a Mount Sinai IP address. To install, drag the pink button to your browser bookmarks or tool bar: <https://libguides.mssm.edu/login/bookmarklet> this will force a proxy if something is not working at home.

Logging in with Moodle:

Go to the Library Resources page on Moodle: <https://pson.moonami.com/course/view.php?id=27> scroll to the bottom right and under "Course Summary," select the link for eresources.library.mssm.edu. This should forward you to the Mount Sinai Levy Library login page and you can enter your credentials through there to get to library resources.

Library E-Resources:

Links to our catalog with e-books and e-journals, plus mobile apps and databases are available through the Levy Library on and offsite (with VPN) <https://icahn.mssm.edu/about/ait/levy-library>. Resources are also available through the PSON LibGuide Library webpage: <https://libguides.mssm.edu/PSON/LIBRARY>.

Contacting Technical Support:

If you are having technical issues contact the PSON IT support via <https://fs27.formsite.com/pson/form4/index.html?1532463198305>.

Contacting the Library:

For assistance with research and reference questions reach out to the librarian via a consultation request form <https://fs27.formsite.com/pson/5xlfowhu4t/index.html> or email chelsea.rein@mountsinai.org. If the PSON librarian is not available for any reason, a Levy Librarian can be reached through refdesk@mssm.edu. If you need to reach the general library webmail through PSON you can email refdesk@pson.edu.